

Notice of References Cited	Applicant/Patent Alnwick	Application/Control No. 09/616,531	
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NON-PATENT DOCUMENTS

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x	U	http://www.amazon.com/ website, copyright 1996-2003 about Amazon.com, Inc. business practices
x	V	Rosenbaum et al., DERWENT-ACC-NO: 1999-612182 (priority date: 8/13/1998), title "Processing of items to e returned to sender..."
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* A copy of this reference is not being furnished with this Office action. See MPEP § 707.05(a). ¹ Dates in MM-YYYY format are publication dates. ² Classifications may be U.S. or foreign.

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